

Terms and Conditions

KAM Events PTY LTD This Agreement is between KAM Events Pty Ltd (ABN 176 5707 1059) of 2190 Gold Coast Highway, Miami Queensland Australia ("KAM Events") and you ("Event Participant").

Agreement

By agreeing to these Terms and Conditions you understand that you are registering to attend an Event managed by KAM Events and all fees associated with your participation at an Event are payable in full as per KAM Events payment terms. You may register on behalf of others, however, you are deemed to be liable for all associated fees for all Event Participants you register. We ask that you please ensure you register for the correct Event and choose the add-ons and accommodation relevant to your requirements. Should you require assistance at any time please do not hesitate to contact KAM Events via email admin@kamevents.com.au or phone +61 7 5619 3851 prior to finalising your registration.

Registration Confirmation

On completion of your registration, a confirmation email will be sent to your nominated email address. Please check your registration carefully. Should an error have been made, please contact KAM Events within 24 hours via email or phone 61 (0)408 732 277 to withdraw or amend your registration. Should you not contact KAM Events within 24 hours, a cancellation fee will apply.

Registration Payment Terms

Payment of your registration fee and any selected add-ons are due on completion of your registration. A tax invoice will be emailed to you with confirmation of your registration. A copy of your tax invoice is available via your dashboard at any time. All fees are payable prior to the commencement of the Event to ensure admission, unless by prior arrangement.

Registration Cancellation Policy

An administrative fee of \$200 per registrant will apply for cancellations received 90 days prior to the event. Cancellations after this date, but received 60 days prior to the event will forfeit 50% of total registration payable (GST included). Cancellations after this date will not be refunded; however, delegates may nominate a substitute in their place. Refunds will not be given for failure to attend, late arrival or early departures. All cancellation or change requests must be made in writing via email to the event secretariat.

Accommodation Bookings

Should you book accommodation via KAM Events a confirmation email will be sent to your nominated email address. Please check your accommodation carefully, especially your arrival and departure dates. Should an error have been made, please contact KAM Events via email or phone 61 408 732 277 as soon as possible to advise amendments.

Accommodation Deposit Payment Terms

Accommodation deposits are due on completion of your booking. If accommodation deposits are not paid 45 days prior to your arrival date your accommodation booking will be deemed cancelled, unless you have been granted an extension in writing by KAM Events.

Accommodation Cancellation Policy

Accommodation Providers have their own cancellation policies, and they generally apply when cancellations are made less than 30 days prior to arrival. Please contact KAM Events as soon as possible, if you wish to cancel or amend your accommodation. KAM Events will advise the cancellation policy of your accommodation provider, prior to cancelling or amending your booking, to ensure you are fully aware of any non-refundable deposits.

International Credit Card Payments

Due to the increase in credit card fraud, international credit card payments will not be processed automatically via KAM Events Credit Card Merchant. Your payment will be processed by KAM Events Credit Card Merchant once KAM Events has reviewed your registration. You may be required to provide a copy of your current passport and the front and back of your credit card prior to your payment being processed. We apologise for any inconvenience caused.

Refund Policy

Refunds are not payable if you simply change your mind, however, if your circumstances change please contact KAM Events immediately via email or phone +61 7 5619 3851 to amend your registration or associated requirements. KAM Events will refund any fees paid to KAM Events as a result of amending your registration and/or associated requirements, after taking into consideration the relevant cancellation policy, within 7 business days of receiving a refund request.

Should an Event be cancelled or postponed due to unforeseen circumstances, KAM Events will endeavour to process a full refund within 90 days of such circumstances becoming known.

Refunds will only be processed to the credit card or bank account of the individual, organisation or institution from which the payment was received. Should payment have been via cheque you will be contacted to confirm your current mailing address, and a cheque will be mailed to you.

Provisions

1. When we communicate with you we will generally do so by email or via phone. You agree that email and phone communications are contractually binding in the same way as properly signed and dated documentation sent by post.
2. Nothing in this agreement or on our websites, www.kamevents.com.au or any website owned, operated, licensed or controlled by KAM Events shall confer on any third party any benefit or obligation.
3. If any of these terms is at any time held by any jurisdiction to be void, invalid or unenforceable, then it shall be treated as changed or reduced, only to the extent minimally necessary to bring it within the laws of that jurisdiction and to prevent it from being void and it shall be binding in that changed or reduced form. Subject to that, each provision shall be interpreted as severable and shall not in any way affect any other of these terms.
4. No waiver by us, in exercising any right, power or provision in this agreement shall operate as a waiver of any other right or of that same right at a future time; nor shall any delay in exercise of any power or right be interpreted as a waiver.
5. In the Event of a dispute arising out of or in connection with these terms or any contract between you and us, then you agree to attempt to settle the dispute by engaging in good faith with us in a process of mediation before commencing arbitration or litigation.
6. We are not liable for any breach of our obligations resulting from causes beyond our reasonable control.
7. This Agreement shall be governed by and construed in accordance with the law of Australia, and all international governance is expressly excluded.
8. You are deemed to have accepted these terms and conditions when you proceed with the registration process by ticking “I agree” and selecting continue via your dashboard, as per below.

Participant Eligibility, Alignment and Right of Refusal Policy

The Conference Organiser and ONA Committee reserve right, at their sole discretion, to accept or decline any registration, sponsorship, exhibition booking or participation application.

All participants (including delegates, exhibitors, sponsors and partners) must align with the values, objectives, standards and commercial framework of the conference. The Organiser may refuse, cancel or withdraw participation at any time where it is determined that:

- an organisation’s activities, products, services, affiliations or public positioning are not aligned with the conference values, objectives or industry standards;
- participation may adversely impact the reputation, integrity, safety or commercial outcomes of the event; or
- participation is otherwise deemed unsuitable or not in the best interests of the conference, its stakeholders or the broader industry.

The Organiser is not required to provide justification or enter into correspondence regarding such decisions.